

Service List information

Service	Where	Opening times	Telephone
Children and Family Wellbeing Service Our Vision: Children, young people and their families are safe, healthy and achieve their full potential			
CFW Services	Tay Street Family Hub, 21 Tay Street, BB11 4BU 01282 470 891 The Zone Family Hub, Mount Pleasant Street, BB11 1XD 01282 470 199 Burnley Wood Family Hub, 33 Brunswick Street, BB11 3NY 01282 470 707 Open 9-5pm Monday to Friday.	Please call in to any of these Centres if support/advice is needed. Alternatively, follow us on Facebook. Just search 'Burnley Family Hub' or follow this link: Burnley Family Hub Facebook Lancashire Family Hubs Network page: Lancashire Family Hubs Network - Lancashire County Council	
Talk Zone	2pm to 10pm, every day of the year	0800 51 11 11	
Mental Health Crisis			
Mental Health Crisis Line	Open 24 hours.	0800 953 0110	
Campaign Against Living Miserably (for men)	5pm to midnight every day 365 days	0800 58 58 58	
Mind (Mental Health Support)	9am – 6pm Monday to Friday excluding bank holidays	0300 123 3393 info@mind.org.uk	
Samaritans	24 hours every day	116 123	
Papyrus (under 35)	24 hours 7 days a week.	Call: 0800 068 41 41 Text: 88247 Email: pat@papyrus-uk.org	
Childline (under 19)	The number won't show up on your phone bill. Open 24 hours a day 7 days a week.	0800 1111	
The Silver Line (older people)	24 hours 365 days	0800 4 70 80 90	
Emergency Services	IF YOU NEED IMMEDIATE HELP	Call 999	
Wellbeing Support:			
Lancashire Women's Centre	0300 330 1354	talktous@lancashirewomen.org	
Inspire	01254 495 382		
We are With You (Under 25's)	Monday to Friday 9-5pm	0808 164 0074	
Red Rose Recovery	01254 352580		
National Domestic Violence Helpline	24 hours	0808 2000247	
Burnley Together	Monday to Friday 9-5pm	01282 686 402	Contact@burnleytogether.org.uk
Pharmacies:			
Burnley Late Night Pharmacy	Mon-Sat: 8am-11pm Sundays: 11am-9pm.	Colne Road BB10 1LQ 01282 421 421	
St Peter's Pharmacy	Mon – Fri: 08:30-18:30 Sat: 9:00 – 13:00 Sun: closed	St Peter's Centre BB11 2DL 01282 422 985	
The Village Pharmacy	Monday – Friday 9am-6pm (closed from 1pm-2pm) Saturday – 9-1pm Sunday: closed	144B Burnley Road, Briercliffe BB10 2HJ 01282 422 015	

Asda Pharmacy	Mon-Sat 9-8pm. Sunday: 11am-5pm		Asda Store Burnley BB12 0EQ 01282 838 177
Yarnspinners	Mon-Fri: 8:30-6:30pm Sat: 9am-12pm Sun: closed		Nelson BB9 7SR 01282 694 825
Tesco Pharmacy	Mon-Sat: 8am – 8pm Sunday: 10am-4pm		Burnley BB11 2HE 01282 311000
Doctors/Hospital/Emergency:			
Emergency call 999 (Ambulance/Fire/Police)			
Non-emergency medical need, including dental 111			
Non-emergency police need 101			
Emergency Dentist 0300 123 4010			
Childrens Social Care – MASH	Out of Hours Emergencies Office hours (9-5pm) 0300 123 6722 0300 123 6720		
National Gas Emergency Service	0800 111 999		
United Utilities water emergencies-	0345 672 3723.		
Power cut	105		
Age UK –	8am-7pm 365 days 0800 678 1602		
Emergency Homelessness Number	03330 914 108		
Domestic abuse Helpline–	24hrs	08082 000 247	
Food banks:			
Salvation Army	Contact direct for information.		Richard St, Burnley BB11 3AJ 01282 415840 or 01282 425588 Lorraine.oneill@salvationarmy.org.uk
Burnley Together		Monday to Friday 9-5pm	01282 686402 Contact@burnleytogether.org.uk
Housing/Homelessness			
Emmaus	Burnley		01282 430860 Emmaus Burnley - Homelessness Charity - Social Enterprise
Shelter	0808 800 4444		
Finance and legal:			
Credit union (PCCU)	48 St James's St, Burnley BB11 1NH 01282 691 333		
Burnley Citizens Advice	Centenary Way, Croft St, Burnley BB11 2ED 0808 278 7975		