

Increasing data allowances on mobile devices to aid home learning

The government has announced a scheme to increase the data allowances on children's mobile devices to help with home learning.

If your child requires the use of mobile internet to access remote learning (**eg. does not have access to a fixed broadband connection**) and are on the following networks they may be eligible for an increase in their data allowance:

- EE (an additional 20GB of data per month until 31/07/21)
- Sky Mobile (an additional 100GB of data)
- Smarty (unlimited data until 31/07/21)
- Tesco Mobile (an additional 20GB of data per month until 31/07/21)
- Three (unlimited data until 31/07/21)
- Virgin Mobile (an additional 20GB of data per month until 31/07/21)

These are for use by students who can not access broadband connections via the device that they use for mobile learning.

What we need from you

In order to make an application for an increased data allowance on your behalf we will need the following information to be sent to

Covid19@shuttleworth.lancs.sch.uk

This information will be shared with the appropriate government agencies and with your mobile provider in order to set up the data increase.

Please submit the information below to us:

- **The name of the account holder (if on a contract the name of person over 18 the contract is registered to)**
- **The mobile number of the device (should begin with 07)**
- **The network the mobile device is on and whether it is on a contract or Pay-as-you-go.**

Eg.

Mr Joseph Smith

07123 456789

Tesco mobile (contract)

Once we have this information we will be able to submit this on your behalf and you will receive a text once your network provider has processed this. The speed at which this happens will vary between providers.

Privacy Policy

- 1. For the purposes of data protection, I need to let you know that the Department for Education (DfE) is running the Mobile Network Offer through schools and their trusts or local authorities.
- 2. If the offer is taken up by an adult account holder, the school or social care team will share the account holder's name and mobile phone details with the DfE, who will share these with the relevant mobile network operator.
- 3. The mobile network operator will use that information to increase the data available for the account holder's mobile device, as long as they qualify for the offer.
- 4. The adult account holder's personal data is only shared with their mobile network operator for the purposes of the offer. No names of children or other adults, other than adult account holder, are shared with the DfE or the mobile network operator.
- 5. No personal information will be shared with the DfE if you do not want to take up the offer.
- 6. If you want to know more about how your personal information will be used before you take up the offer, we can send that to you first.
- 7. If you decide to take up the offer, you'll get a text message from the Department for Education with more information about your data protection rights.

<https://get-help-with-tech.education.gov.uk/increasing-mobile-data/privacy-notice>

